

Topic guide CPs
Version. 05/05/2016

| Concept | Question | Prompts |
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| Introduction | | |
| OST provision – experiences, positive and negative aspects of this service provision, attitudes towards providing OST and OST users | Could you tell me a little bit about the OST services that you provide in your community pharmacy? | What is your experience providing OST? |
| | | What would you say the positive aspects of providing this service are (if any)? |
| | | What are the negative aspects of it (if any)? |
| Provision of health promotion services – knowledge, attitudes, views | I would like to ask you now about health promotion services, e.g. general health checks or smoking cessation. What health promotion activities do you routinely provide? | What other related services in community pharmacy do you know about? |
| | | What about sexual health services (e.g. emergency hormonal contraception, contraception, STI screening, fertility)? |
| | | If not at the moment, have you provided such services in the past? |
| | What are your views on providing these services in community pharmacy? | Do you think there is a need for this services to be implemented in community pharmacies? |
| | | Is it feasible? ((Explore this after their answer)) |
| | What is your personal experience providing them? | |
| | Do you provide any of these services to women receiving OST? | Tell me a little bit more about this... |

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| Needs for sexual health services for WRO | <p>We are also interviewing women who are OST users, and one of the things that we are exploring are the factors that might lead to have safe or unsafe sex. It would also be very helpful to know the community pharmacists' perspectives on this.</p> <p>What factors do you think that make people have safe sex?</p> | What about unsafe sex? |
| | <p>What kind of advice do you give patients on safe sex?</p> | |
| | <p>What are your experiences in this area with women receiving OST?</p> | What other forms of support do you give at the moment to women receiving OST? |
| Sex work | <p>Some women receiving OST have mentioned that they have engaged in commercial sex at some point in their life, and this has been identified as a risk factor to contract an STI or BBV.</p> <p>Have you encountered this with your clients?</p> | |
| | <p>If you know that someone is sex working, what would you do?</p> | (If there is nothing that they would o) – what are the reasons for this? |
| Provision of sexual health services – knowledge, attitudes | <p>As I have mentioned before, this study is specifically looking at improving the sexual health of women who are receiving OST. However, it would be useful to know about sexual health services that you know about for the general population through community pharmacy?</p> | Do you provide this kind of services? |
| | | Have you ever provided this kind of services in the past? |

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| | | What are your views on providing these services? |
| Relationship with WRO – attitudes, prejudice, stigma | How would you describe your interactions with women receiving OST? | |
| | Other pharmacists have mentioned that they have had problems with some clients when they come in to get their OST (e.g. they have felt intimidated, they have had arguments, or some service users have stolen something from the pharmacy, etc.). Have you found yourself in any, or other similar, situations? | |
| | How do you feel about working with this client group? | And what about this particular topic (i.e. sexual health)? |
| Views and attitudes towards the study/health programme | So, the main aim of this study is to design a service in community pharmacies to promote safe sex among women receiving OST. What are your views on providing services to prevent STIs and BBV infections in community pharmacies, for women receiving OST? | What are the positives and negatives of implementing an intervention like this one in community pharmacy? |
| | | Should anything be done/changed in order to implement this service? (e.g. workload/time pressure, financial issues, training) |
| | | Within your pharmacy, who do you think could provide this kind of service? |

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| | | Do you believe that service users would be keen on receiving sexual health information when coming to get their <i>methadone</i> ? |
| Design ideas for health promotion service | Do you have any idea of the type of service that community pharmacists could provide (e.g. short consultation, referral, or information provision giving leaflets out)? | |
| <i>(Start the closing) – All the things that we have been talking about today have been really helpful and interesting so far. I would like to ask you a few last questions now the training that community pharmacists receive and have access to.</i> | | |
| Training | What are your views on the training for community pharmacists in relation to OST provision? | What about sexual health? |
| | If you were to provide sexual health services for women receiving OST, would you be happy with the training that you have had already? | |
| | Could you tell me a little bit about the training on sexual health that you have had in the past? | Was that related to the provision of OST? |
| | | Has the training that you have had included guidance on consultation skills to deal with difficult situations? (Tell me about this training) |
| <p><i>Thank you very much for answering my questions, all the information that you have given me will be very useful indeed. Before we finish though, I would like to ask you if you have any questions, or you would like to make any final comments (?)</i></p> <p><i>Also – would you be interested in being contacted to participate in following phases of the study?</i></p> | | |
| Closing | | |